

SMOKE SIGNALS



- Village Waste Franchise Agreement Special Edition - Fall 2020 -

First Ever Village Waste Franchise Agreement

After months of discussion, the Village Board of Trustees has awarded its first Waste Hauling Franchise Agreement to SBC Waste Solutions. Effective October 1, 2020, the Village of Indian Head Park has contracted SBC Waste Solutions to be the new refuse, recycling, and yard waste service provider for most of the Village. Refuse, recycling, and landscape waste removal will continue in a manner similar to existing services. Additional options will be available to residents at reduced pricing. Previous to this contract, no Village Waste Hauling Franchise Agreement existed and residents were on their own when it came to setting up waste hauling services. Due to this, Indian Head Park residents have paid a higher price for waste hauling services than residents of other communities in the area.



The end result of the waste franchise agreement is to lower costs and increase services for our residents.

IMPORTANT REMINDER:

Please Fill Out the Refuse & Recycling Selection Sheet

Please submit the Refuse and Recycling Selection Sheet by September 18th. This form is located on the last page of this newsletter, all residents who are included in the Waste Hauling Agreement need to fill one out. You must submit this sheet so that SBC Waste Solutions can properly bill you and provide you with your desired cart options. Even if you are using refuse stickers you must submit this form. *If you do not turn in this form on time then you will be automatically signed up for the largest cart options.*

You may submit the form in the silver drop box outside Village Hall or submit it in person at Village Hall. You may also mail it to Village Hall at 201 Acacia Drive, or scan and email it to aferrini@indianheadpark-il.gov. A copy of the form may also be filled out on our website's online fillable form center located at: <https://www.indianheadpark-il.gov/FormCenter>.



Important Dates to Remember!



Below is a list of important dates for various components of the Waste Franchise Agreement. It is important to note that this is not an exhaustive list of dates, more information on important dates will be provided in future editions of Smoke Signals as well as on our website. We urge you to create an account on the website and sign up for notifications related to Waste Hauling Services. These dates are also subject to change depending on weather and other unforeseen circumstances that arise.

Upcoming Events: September 2020 - January 2021

- **September 18th**: Refuse and Recycling Selection Form is due. Effective October 1st SBC Waste Solutions will be the waste hauler for the majority of the Village. If your form cannot be processed in time you will automatically be signed up for the largest cart options. After October 1st if you would like to change your refuse and recycling selections please call SBC Waste Solutions at 312-522-1115.
- **September 30th & October 1st**: SBC Waste Solutions will be dropping off new refuse and recycling carts based on the options residents selected on the Refuse and Recycling Selection Form.
- **October 2nd**: This Friday will be the first day that SBC Waste Solutions will pick up refuse, recycling, and yard waste. After October 2nd SBC Waste Solutions will pick up every Friday.
- **October 13th**: This Tuesday the Village will hold another town hall meeting on the Waste Franchise Agreement. This meeting will be at Village Hall. This meeting will be at 6:30 PM and will be broadcast on Facebook Live, Comcast Channel 6, and Zoom, (please see our website for more information).
- **October 26th**: First day of leaf vacuuming. Please have your leaves raked to the grass next to the curb line (not in the street) by this day so that they can be collected by SBC Waste Solutions.
- **November 2nd**: Second day of leaf vacuuming. Please have your leaves raked to the grass next to the curb line (not in the street) by this day so that they can be collected by SBC Waste Solutions.
- **November 16th**: Third day of leaf vacuuming. Please have your leaves raked to the grass next to the curb line (not in the street) by this day so that they can be collected by SBC Waste Solutions. After this pickup, there will be NO MORE leaf collections.
- **January 8th & 15th**: Christmas Tree Collection Day.

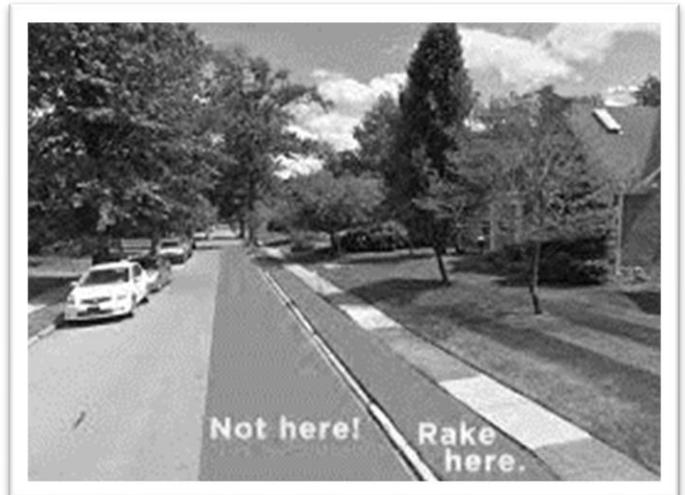
Leaf Vacuuming Guidelines & Information



Leaf vacuuming is returning to Indian Head Park this Fall for the first time in nearly a decade. The desire to bring back leaf vacuuming is something that the Village Board and administration has heard over the years from numerous residents. It was one of the main goals for the Village Board of Trustees this year and the Village is happy that we managed to get this program included in the new Waste Franchise Agreement.

Starting October 26th, SBC Waste Solutions will conduct three different passes throughout October and November. The three days that leaf vacuuming is scheduled to occur this year are October 26th, Nov 2th, and Nov 16th. These dates may change depending on weather conditions. Please pay attention to updates on our website for date changes due to inclement weather.

The leaf vacuuming program will involve residents raking their leaves to the grass in the parkway within 3 feet of the curb line. **DO NOT RAKE LEAVES INTO THE STREET.** It is important to rake the leaves in the grass next to the street because leaves in the street can cause drainage problems. On the day of leaf vacuuming SBC Waste Solutions will come by and collect leaves on the grass in the parkway. Do not put any other type of yard waste in the leaf piles.



Free Fall Brush Collection



On the weeks that leaf vacuuming is taking place residents are able to put out one bundle of brush less than four feet in length to be picked up without a sticker. Brush includes tree limbs, branches, bushes, and other similar organic waste materials. April 1st through November 30th each year residents are able to dispose of brush on their normal pickup day by attaching a sticker to a tied bundle of brush. *It is important to note that in order for brush to be picked up it must be less than four feet in length and tied together.* On the weeks that leaf vacuuming is occurring residents are able to put brush out to the curb to be picked up

without a sticker. The exact dates will be October 30th, November 6th, and November 20th.

Waste Service Program Components

REFUSE STICKER PICKUP: If you decide to use refuse stickers you may dispose of waste in bags up to 30-gallons or if you have a cart of your own you may dispose of waste in the cart with a sticker attached. 30-gallons is the maximum size of a cart that can be picked up for a refuse sticker.

Refuse stickers will be available for purchase from Village Hall, located at 201 Acacia Drive. Stickers will also be available for purchase from Oak Pantry, located at 6925 Joliet Road. Refuse and yard waste stickers expire on September 1st every year.

YARD WASTE COLLECTION: April 1st – November 30th every year, residents can place landscape waste out on collection day in biodegradable Kraft paper bags or containers. The containers cannot exceed 32-gallons in size or 50 lbs. 1 sticker is required for pickup. There will also be 2 free weeks of yard waste collection throughout the year.

BRUSH COLLECTION: April 1st through November 30th each year residents are able to dispose of brush on their normal pickup day by attaching a sticker to a tied bundle of brush. ***It is important to note that in order for brush to be picked up it must be less than four feet in length and tied together.*** Brush includes tree limbs, branches, bushes, and other similar organic waste materials.



Refuse/Yard Waste Sticker Prices for the Next 5 Years

Year 1	Year 2	Year 3	Year 4	Year 5
\$2.85	\$3.00	\$3.10	\$3.22	\$3.25

PLEASE NOTE:

The sticker for refuse pickup, yard waste, and bulk items are the same sticker.



Program Components Continued...

TOTER CART REFUSE PICKUP: Residents may enroll in the toter pickup service with SBC Waste Solutions. Residents can purchase their own 35, 65, or 95- gallon toter and pay a monthly service fee for pickup, OR residents can rent a 35, 65, or 95-gallon toter from SBC Waste solutions. Renting a toter cart will cost the monthly service fee as well as a \$2.50 monthly rental fee.

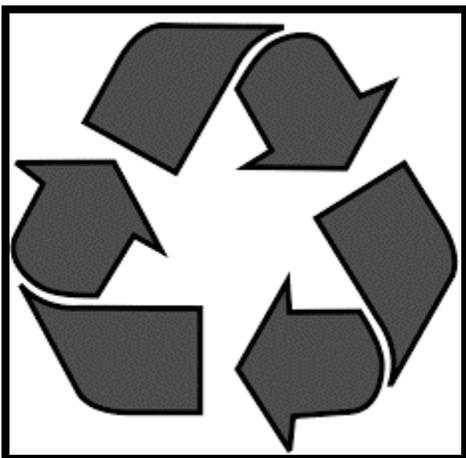
If you are interested in purchasing your own toter cart for refuse pickup they may be available at different home improvement stores like Home Depot, Menards, Ace Hardware, etc. At this time SBC Waste Solutions only has Toter carts available for rent.

Toter Cart Size	Year 1	Year 2	Year 3	Year 4	Year 5
35-Gallon Toter Monthly Service Rate	\$14.35	\$14.80	\$15.22	\$15.70	\$16.15
65-Gallon Toter Monthly Service Rate	\$14.55	\$14.95	\$15.40	\$15.87	\$16.37
96-Gallon Toter Monthly Service Rate	\$15.55	\$16.10	\$16.60	\$17.10	\$17.65

PLEASE NOTE:

The prices above are only for the monthly service rate and do not include the monthly \$2.50 rental fee if you are renting a toter cart from SBC Waste Solutions.

For example, a 65-gallon toter cart has a monthly pickup service rate of \$14.55 for year 1. If you rent a 65-gallon refuse toter from SBC Waste Solutions you would pay the \$14.55 monthly service fee and the \$2.50 monthly rental fee for a total of \$17.05 a month. If you buy your own 65-gallon refuse toter then you would only need to pay the \$14.55 per month.



FREE RECYCLING SERVICES: Recycling toter carts will be provided to residents for free and recycling pickup will also be free for residents. When filling out the service selection form residents can select 35, 65, or 95-gallon recycling toter carts.

FREE BACKDOOR PICKUP FOR DISABLED RESIDENTS: Through a simple application process, disabled residents are able to sign up for free backdoor pickup. Call 312-522-1115 or email customercare@floodwaste.com for more information.

Program Components Continued (2) ..



BULK ITEMS PICKUP:

Bulk items which are too large to fit into normal refuse containers can be picked up on the normal pickup day with three stickers attached. Examples of bulk items include sofas, large tables, chairs, dressers, mattresses etc.

BULK ITEM COLLECTION RATES – 5 YEAR PLAN

Year 1	Year 2	Year 3	Year 4	Year 5
3 stickers				

WHITE GOODS & ELECTRONIC PICKUP:

Large appliances and electronics can be picked up on the normal pickup day with 10 stickers attached. White goods include appliances like refrigerators, freezers, air conditioners, furnaces, water heaters, and other similar large appliances. Electronics waste includes products like computers, televisions, stereos, copiers, fax machines, and other similar products.



WHITE GOODS & ELECTRONIC WASTE RATES – 5 YEAR PLAN

Year 1	Year 2	Year 3	Year 4	Year 5
10 stickers				

SPECIAL COLLECTIONS:

Special Pickups may be scheduled with SBC Waste Solutions. Please call SBC Waste Solutions at 312-522-1115 or email customercare@floodwaste.com for more information.

SPECIAL COLLECTION RATES – 5 YEAR PLAN

Year 1	Year 2	Year 3	Year 4	Year 5
\$25.00, 3yd min	\$30.00, 3yd min	\$35.00, 3yd min	\$35.00, 3yd min	\$38.00, 3yd min

Get to Know SBC Waste Solutions

SBC Waste Solutions is a family and woman-owned company that provides waste storage and disposal services to homeowners and businesses in the Chicagoland area. SBC Waste Solutions is dedicated to reliable service, social and environmental awareness, customer care, and community involvement. SBC Waste Solutions makes it one of their top goals to resolve any problems or concerns residents may have in a timely fashion. This is made easier considering their headquarters are located in Bridgeview, less than 8 miles away. If you have any problems or concerns you may call SBC

Waste Solutions at 312-522-1115 or email customercare@floodwaste.com



I have buyers looking for homes in Acacia NOW. Fast close possible. Please call me ASAP if you are thinking of selling your townhome or condo.

Thinking of moving? Please call me for current listings for sale, or a free market analysis.

**Sharon Kalinoski CPA, Broker
Indian Head Park (Acacia) resident
1-708-805-0675 herculesUS@yahoo.com**

ASAP Realty Inc. main office Lockport IL

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LAMP REPAIR

Do You Have Questions For Us?

For more information on the waste hauling contract, you are welcome to attend our town hall meeting on October 13th, 2020. This meeting will be at 6:30 PM and will be broadcast on Facebook Live, Comcast Channel 6, and Zoom, (please see our website for more information). If you have any questions, please email Andy Ferrini.

aferrini@indianheadpark-il.gov or call the Village at 708-

246-3080. The Village has created a Frequently Asked Questions page on our website to help answer questions on the waste hauling agreement with SBC Waste

Solutions. This FAQ will be accessible from the homepage

of the Village website, <https://www.indianheadpark-il.gov/>. We urge you to create an account on our website and sign up for notifications related to the Waste Hauling Franchise Agreement.



After October 1st the most direct contact for concerns, complaints, and service options would be SBC Waste Solutions. You can call SBC Waste Solutions customer service at 312-522-1115 or email SBC Waste Solutions at customercare@floodwaste.com. After October 1st you are still welcome to call Village Hall at 708-246-3080 or email aferrini@indianheadpark-il.gov with questions or concerns.

Stay Connected and Follow the Village on Social Media

Our Village Board, along with Mayor Hinshaw want to keep residents up-to-date as quickly as possible, while being as transparent as possible. One way of making this happen is that the Village updated our website, and incorporated social media platforms such as; Instagram, Facebook, and Twitter. We encourage all residents to follow on all or any of the applications available! Monthly Board Meetings are streamed live on Facebook, and Comcast Channel 6!



Twitter: [@villageofIHP](https://twitter.com/villageofIHP)

Facebook: [@IndianHeadPark](https://www.facebook.com/IndianHeadPark)

Instagram: [@_indian_head_park_](https://www.instagram.com/_indian_head_park_)

Website: www.indianheadpark-il.gov

Tips to Help Garbage Collectors Stay Safe

COVID-19 has made us all think more about health and safety. At the same time, the pandemic has caused businesses and households to generate more waste either because families are spending more time at home or because cleaning has increased. Not surprisingly, municipalities throughout Chicago are seeing a rise in waste related to sanitation, including paper towels, disinfectant wipes, mops, and cloth towels.



Garbage collectors play an integral role in containing the spread of disease within communities, but as essential workers, they are at an increased risk of contracting COVID-19. The following tips can help business owners and families dispose of waste in a way that keeps garbage collectors and the communities of Chicago safe.

What Can Businesses and Homeowners Do to Help?

One thing you can do is sanitize trash and recycling containers each week. You can do

this by washing the handles and lids with hot water and soap or you can use a cleaning product with alcohol in it. It is also important to make sure you do not overstuff your bins. Both garbage bags and garbage containers should be properly sealed before your scheduled pickup. This means making sure bags are tied tightly and lids are closed. Keep in mind that while trash needs to be stored in plastic bags, recyclables should be loose.

It is also important to check with your local government's sanitation department. Most municipalities have guidelines regarding waste collection, including specifics regarding when to put bins in the curb and what items can and cannot be placed in trash/recycling containers. Many municipalities right now have also suspended pickup of bulk items, as well as items that are placed outside of containers. That said, you can help keep sanitation workers safe by practicing social distancing. If possible, make sure you take trash and recycling out the night before your scheduled pickup.

To show your support for the brave men and women keeping the neighborhoods of Chicagoland clean, let them know you appreciate the important service they perform for the community. Here are other ways you can show appreciation:

- Leave cans and containers as clean as possible.
- Don't overfill trash bins.
- Wave "Hi" from a safe social distance!
- Please Be patient.
- There is more trash than usual. Schedules may be behind.

During a state of emergency, communities need to stick together and look out for each other. The team at SBC is committed to keeping Chicago clean. We greatly appreciate every measure families and businesses take to help keep our garbage collectors safe. Together, we will get through these difficult times and come out the other side.

SBC Waste Solutions Contact Information

We serve Chicago and the surrounding communities. We're dedicated to the communities we serve and provide professional removal that cares for the earth responsibly. With our experience in the Chicagoland area, we have the necessary expertise to serve all your recycling and disposal needs – no matter how big or small.

Our support Hotline is available 24 Hours a day:

Telephone:

(312) 522.1115

- Monday-Friday: 8am to 5pm
- Saturday: 10am to 12pm
- Sunday: Closed

Email: CustomerCare@floordwaste.com

Website: www.sbcwastesolutions.com

SBC Waste Solutions Holiday Schedule

If a holiday falls on a weekday or a Sunday, and your regularly scheduled pickup is on or after the holiday, your pickup will be delayed by one day. Friday customers will be serviced on Saturday. SBC Waste Solutions will not collect on the following holidays:

- NEW YEAR'S DAY
- MEMORIAL DAY
- INDEPENDENCE DAY
- LABOR DAY
- THANKSGIVING DAY
- CHRISTMAS DAY



A Few Placement Tips to Follow:

1 There should be 3 feet between carts, yard waste bags and structures such as mail boxes, cars and lamp posts

2 Cart should be within 18 inches of the curb

3 Face the short metal bar toward the street

4 Position the cart on as level a surface possible, away from overhanging tree branches

5 Make sure lid is closed

Place your bin carefully & leave space on all sides!

Why does it matter?
Most collection trucks are automated with an electronic arm that grabs and empties the bin. This efficient process streamlines collection and prevents work-related injuries.

A diagram illustrating the correct placement of a trash bin. It shows a side view of a bin on a street curb. A car is partially visible on the left. A mail box is shown to the right of the bin. Three double-headed arrows indicate a 3-foot gap between the car and the bin, between the bin and the mail box, and between the bin and the street edge. Below the diagram are three circular icons with diagonal lines through them, representing prohibited actions: 1) A bin placed too close to the curb. 2) A bin placed under an overhanging tree branch. 3) A bin placed in front of a collection truck's wheel.

Refuse and Recycling Selection Sheet

If you have not already, please fill out and submit this form as soon as possible so that SBC Waste Solutions can properly bill you and provide you with your desired cart options. SBC will bill you directly during the lifetime of the Waste Hauling Franchise Agreement.

Refuse Collection Options: Please check off which option you would like for your refuse collection. If you want to use refuse stickers instead of toter service you can leave the below options blank. Note: The prices on the previous page for toter collection do not include rental cost, it is an additional \$2.50 per month to rent a toter.

	Renting from SBC	Purchasing Own Cart
35 Gallon Toter:	_____	_____
65 Gallon Toter:	_____	_____
95 Gallon Toter:	_____	_____
No Toter Service		
We will use stickers	_____	

Recycling Options: SBC Waste Solutions will provide free recycling pickup and free 35, 65, or 95-gallon recycling toter to residents at no charge. Please check off which option you would like to be provided with.

35 Gallon Toter:	_____
65 Gallon Toter:	_____
95 Gallon Toter:	_____

Please write in print your name and address so that SBC Waste Solutions can properly supply you with your selected options and bill you properly. Please mail or drop off this page to Village Hall or at the Silver Lockbox located outside of Village Hall next to the USPS Mailbox.

Village of Indian Head Park
201 Acacia Drive
Indian Head Park, IL 60525
708-246-3080 x178

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ADDRESS: _____

TELEPHONE NUMBER: _____

EMAIL ADDRESS: _____

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This special edition of Smoke Signals has been written by the Indian Head Park Administrative Intern, Andy Ferrini.

Andy is currently in his last year of the Masters Program at Northern Illinois University for Public Administration. Andy graduated with his Bachelor's in Political Science from Truman State University in 2019, and is currently living in Downers Grove, Illinois.

**Village Board of Trustees
Meets the second Thursday of every month
7:30 pm at Village Hall**

UPCOMING MEETINGS:

October 8, 2020

November 12, 2020

December 10, 2020

**Indian Head Park Village Hall
201 Acacia Drive, Indian Head Park, IL 60525
708-246-3080
www.indianheadpark-il.gov**